

Education Service Center Region 12 is searching for an energetic new team member to join our growing Skyward Student Software Support team. Our team loves serving school districts and collaborating with Texas educators for Skyward Student Software training and support. We offer comprehensive support services including PEIMS, Attendance and data reporting support for district and campus administrative computer software.

The Region 12 Skyward Software Support Analyst will be an enthusiastic, self-directed learner with the necessary customer service and presentation skills to accurately communicate technical knowledge when assisting school districts. Upon employment, the candidate will be enrolled in the Skyward Student Software Training Academy to hone skills and abilities while earning certifications of accomplishment. The ideal candidate will possess precision, organization, accuracy and persistence to assist in the troubleshooting and analysis of data and system processes. Empathy and a service attitude towards others are integral to the position's success building working partnerships and relationships.

With its low-traffic volume, abundance of city parks and amenities and strong housing market, Waco is great place to call home. The greater Waco area offers many historic and recreational venues, as well as a thriving cultural area downtown. The region includes several midsize to larger communities such as Belton, Temple, and Killeen as well. If small towns are more your speed, we have a large selection of smaller communities with an abundance of land that would be awesome places to live.

Link to ESC Region 12 Job Description and application process:

<https://esc12.tedk12.com/hire/index.aspx>