



**Texas Skyward User Group Conference**  
**Skyward Customer Resources**  
**Lois King**

# Skyward Customer Resources



Come discover all of the wonderful resources available to you as a Skyward customer! Some of these are listed below -

- Skyward Forum – A place to share with other Skyward Customers.
- Skyward Academy – Webinars are scheduled the second full week of every month with some exceptions. These webinars are recorded and posted in Skydoc.
- Skydoc – Online documentation that includes Release Notes and Knowledge Base items
- PaC to Web Status Display – Discover when and where PaC menu paths are moved to the web.













Skyward Forum – A place to share with other Skyward customers.

## Skyward Customer Forums

Information pertaining to Skyward products and services.

Board index
FAQ
Search
Members
The team
Moderator Control Panel

View unanswered posts • View unread posts • View new posts • View active topics

	FORUM	STATISTICS	LAST POST
	<b>General Forum Questions</b> This forum answers questions on general usage and gives information on how to setup accounts.	Topics: 2 Posts: 4	Mon Mar 28, 2016 9:36 a by <b>Bobj-Skyward</b> 
	<b>Keystone Connections</b> A place to connect for Skyward schools in the Keystone State.	Topics: 1 Posts: 1	Thu Sep 08, 2016 9:17 a by herringz 
	<b>Water Cooler</b> Not sure where your post belongs? Chances are it belongs in here. Any and all Off-Topic Discussions here. A place to connect with each other and discuss news, events, hobbies, etc.	Topics: 11 Posts: 25	Tue Sep 20, 2016 8:31 a by <b>Bobj-Skyward</b> 
	<b>Skyward - General Discussions</b> Discussions related to Skyward company news, conferences, etc.	Topics: 147 Posts: 468	Tue Sep 13, 2016 1:15 p by bbrouse 
	<b>Affordable Care Act (ACA)</b> Discussions and information pertaining to the Affordable Care Act.	Topics: 87 Posts: 248	Fri Aug 26, 2016 1:34 p by michellez 
	<b>Student Management Suite (SMS)</b> Topics relating to the Skyward Student Management Suite	Topics: 1330 Posts: 3378	Fri Sep 16, 2016 5:27 p by P146620 







# Skydoc – Knowledge Base

https://www.skyward.com/Company/KnowledgeBase.aspx?StateFederal=Both&MenuPath=WHAD

## Knowledge Base - All

Back

Reports to Display: State Reports      State/Country: All      Application Type: All      # of Records: 199

System: AD - Employee Administration      Knowledge Base: All      [Modify Filter](#)

Page 1											500 records per page
KB #	Menu Path	AT	Summary	Reported	Release	Tentative Release	State	Created	Federal	Due Date	
318490	WH-AD-SIN-PC	IV	Updating Pay/Frequency code option not working	05.16.10.00.00				08/23/2016		12/31/2099	
3126726	WH-AD-EN-RE-EL-BL	IV	Employee Letters, appearance of random numbers	05.16.06.00.08		05.16.06.00.09		09/02/2016		12/31/2099	
3138384	WH-AD-EN-RE-EL-BL	IV	Custom Form Fields Not Populating in Emp Letters	05.16.06.00.08		05.16.10.00.02		09/14/2016		12/31/2099	
3184702	WH-AD-EM-AS-AS	IV	Agreement not calc total hrs correctly	05.16.06.00.07				09/24/2016		12/31/2099	
3138335	WH-AD-FT-APDM	IV	Need to report on Background Check questions in FT	05.16.06.00.07				09/14/2016		12/31/2099	
3082693	WH-AD-EN-RE-EL	IV	Correct Emp. Letter Custom Form drop-down list	05.16.06.00.06		05.16.10.00.01		08/03/2016		12/31/2099	
3079414	WH-AD-FT-PPPS-CO-SG	IV	Inactive employees showing up for selection	05.16.06.00.05				08/01/2016		12/31/2099	
3057144	WH-AD-EM-AS-AS	IV	Export Date is blank but import date is filled	05.16.06.00.04				07/06/2016		12/31/2099	
3051242	WH-AD-EN-RE-EL	IV	Employee letters showing random zeros	05.16.06.00.03		05.16.06.00.05		06/29/2016		12/31/2099	
3013717	WH-AD-EN-RE-EL-BL	IV	Skyward field causes typed info to vanish in table	05.16.06.00.00				05/17/2016		12/31/2099	
3006403	WH-AD-FT-APDA	IV	FT Screener can apply status codes not available	05.16.02.00.08				05/09/2016		12/31/2099	
3015564	WH-AD-EM-PPPC	IV	Wrong description shows on Calendar Roll	05.16.02.00.08		05.16.06.00.05		05/19/2016		12/31/2030	
3001668	WH-AD-EN-RE-EL-BL	IV	Highest Degree range not working	05.16.02.00.07				05/03/2016		12/31/2099	
2961621	WH-AD-EN-PS-CO-MM	IV	Line deletion message can be incorrect	05.16.02.00.04		05.16.06.00.03		03/15/2016		12/31/2030	
2962055	WH-AD-SIN-PS-LIT-FM	IV	Filter Mass Processing will not update DR Matrix	05.16.02.00.04				03/15/2016		12/31/2099	
2963924	WH-AD-FT-APDA	IV	@top to excel not working	05.16.02.00.04				03/17/2016		12/31/2099	
2938644	WH-AD-EN-RE-EL-BL	IV	Salary field needs to be added as a selection	05.16.02.00.02				02/18/2016		12/31/2099	
2912433	WH-AD-EM-AS-AS	IV	Salary Calc Help screen not reading matrix step	05.16.02.00.01				01/22/2016		12/31/2099	
2931261	WH-AD-FT-APDA	IV	Exit Track user password visible in the UI	05.16.02.00.00		05.15.10.00.12		02/09/2016		12/31/2030	
2932970	WH-AD-FT-APDA	IV	Exit Track user password visible in the UI	05.16.02.00.00		05.16.02.00.03		02/11/2016		12/31/2030	
2946369	WH-AD-FT-APMP	IV	ET Move to Profile url, changes current name key	05.15.10.00.11				02/25/2016		12/31/2099	
2938826	WH-AD-SIN-PS-CO-DB	IV	SNL - Benefit percent truncating after 2 decimals	05.15.10.00.10				02/09/2016		12/31/2099	
2973372	WH-AD-EM-AE	IV	Additional Pay Codes have an incorrect amount	05.15.10.00.09				03/31/2016		12/31/2099	
2070165	WH-AD-EM-AE	IV	Agreement Exp/Payroll Import totals do not match	05.15.10.00.07		05.15.10.00.09		12/16/2015		12/31/2030	
2078869	WH-AD-EM-AE	IV	Agreement Export/Payroll Import totals do not match	05.15.10.00.07		05.16.02.00.01		12/29/2015		12/31/2030	
2047820	WH-AD-FT-APDM	IV	Data Mining fields not pulling data	05.15.10.00.04				11/18/2015		12/31/2099	
2022202	WH-AD-FT-PPPB	IV	Open positions rolled from prev yr not displaying	05.15.10.00.02		05.16.02.00.05		10/23/2015		12/31/2030	
2022205	WH-AD-EM-AE	IV	FED ACA - Agmmt Export wipes out Pay Rec Schedule	05.15.10.00.01		05.15.10.00.05		10/23/2015		12/31/2030	





PaC to Web status display – Discover when and where PaC menu paths are moved to the web.

**Web Status (357)**

Views: **General** Filters: **\*All**

Sys	Module	PaC Menu Path	Web Menu Path	Label	PaC Expiration	Web St
PF		FM	WF	Financial Management		1 - Cur
PF		FM	WF	Financial Management		1 - Cur
PF		FM\AM\UT\CA	NO LINK ON PAC/WEB	Crosswalk Accounts		2 - Not
PF		FM\AM\UT\CA\RM	NO LINK ON PAC/WEB	Crosswalk Accts with Mismatched Dimensions		2 - Not
PF		FM\AP\CT\RE\CT\GR	NO LINK ON PAC/WEB	Comp Tax Generated Invoice Report		2 - Not
PF		FM\AP\CT\RE\CT\RT	NO LINK ON PAC/WEB	Comp Tax Reporting Totals		2 - Not
PF		FM\AP\CT\RE\CT\SR	NO LINK ON PAC/WEB	Comp Tax Status Report		2 - Not
PF		FM\AP\CT\SE\CT\SI	NO LINK ON PAC/WEB	Sites		2 - Not
PF		FM\AP\CT\SE\CT\TD	NO LINK ON PAC/WEB	Tax Districts		2 - Not
PF		FM\AP\CT\SE\CT\TR	NO LINK ON PAC/WEB	Tax Rates		2 - Not
PF		FM\AP\CT\SE\CT\TT	NO LINK ON PAC/WEB	Tax Types Codes		2 - Not
PF		FM\AR\RE\AR\RC	NO LINK ON PAC/WEB	Reconciliation Reports		2 - Not
PF		FM\AR\RE\AR\RC\RR	NO LINK ON PAC/WEB	AR Reconciliation Report		2 - Not
PF		FM\RO	NO LINK ON PAC/WEB	Report Options		2 - Not
PF		FM\RO\DA	NO LINK ON PAC/WEB	Diagrams		2 - Not
PF		FM\RO\DI	NO LINK ON PAC/WEB	Dictionary		2 - Not
PF		FM\RO\DM	NO LINK ON PAC/WEB	Data Models		2 - Not
PF		FM\RO\QP	WF\CR\RE	Quick Pick Report		2 - Not
PF		FM\RO\RB	NO LINK ON PAC/WEB	Report Builder		2 - Not

**Web Status (303)**

Views: **General** Filters: **\*Financial Management:Accounts Payables**

Sys*	Module*	PaC Menu Path	Web Menu Path	Label	PaC Expiration	Web St
PF	Accounts Payables	FM\AP\BR	NO LINK ON PAC/WEB	Bank Reconciliation		1 - Cur
PF	Accounts Payables	FM\AP\CC\IM\GI	WF\AP\CC\PS\UT\IB	Harris Details Online Import		1 - Cur
PF	Accounts Payables	FM\AP\CP	WF\AP\PP\CR	Check Processing		1 - Cur
PF	Accounts Payables	FM\AP\CP\CP	WF\AP\PP\CR\CR	Check Processing (Main Screen)		1 - Cur
PF	Accounts Payables	FM\AP\CP\PC	WF\AP\PP\CR\PC	Print Checks		1 - Cur
PF	Accounts Payables	FM\AP\CP\UP	WF\AP\PP\CR\UP	Update		1 - Cur
PF	Accounts Payables	FM\AP\CR	WF\AP\CR	Check Reconciliation		1 - Cur
PF	Accounts Payables	FM\AP\CR\AR	WF\AP\CR\AR	Auto Reconcile From Bank File		1 - Cur
PF	Accounts Payables	FM\AP\CR\CR	WF\AP\CR\CR	Check Reconciliation (Main Screen)		1 - Cur





Texas Skyward User Group Conference

**THANK YOU FOR ATTENDING!**

